WATCH NATCH

Neighbourhood Watch Crime and Community Survey

London

1. Introduction

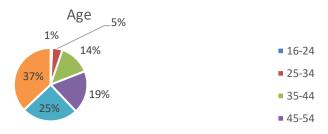
- 1.1 The national Neighbourhood Watch survey was developed by Neighbourhood Watch Network to better understand the impact of Neighbourhood Watch on levels of crime victimisation, fear of crime and feelings of safety, neighbourliness, community cohesion and loneliness, and the current reach and diversity of Neighbourhood Watch.
- 1.2 The design of the survey was supported by University College London and informed by previous research from Nottingham Trent University into the Crime Survey of England and Wales. It also includes some questions from the What Works Centre for Wellbeing survey tool for measuring loneliness.
- 1.3 The findings of the national survey will be used by Neighbourhood Watch as a national baseline and support the development and evaluation of the 2020 -2025 Neighbourhood Watch Strategy.
- 1.4 This report is a summary of survey results from all London Boroughs, including data from the City of London.

2. Profile of Respondents

- 2.1 11% of the total sample size was from London.
- 2.2 Respondents from London were in the main from a White British background (77%), 8% were from an Asian background, 2% from a Black background, 2% a mixed background and 6% from another ethnic group.



2.3 Respondents tended to fall into older age groups, in particular 65+ (37%), 25% were between 55 and 64, 19% between 45 and 54, 14% between 35 and 44, with 6% of respondents under 35yrs old.



2.4 Respondents had a very high level of house ownership (86%), with 54% earning £40,000+ pa.

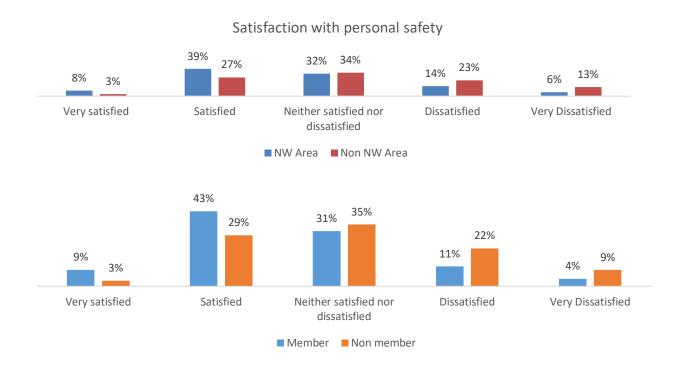


3. Neighbourhood Watch Membership

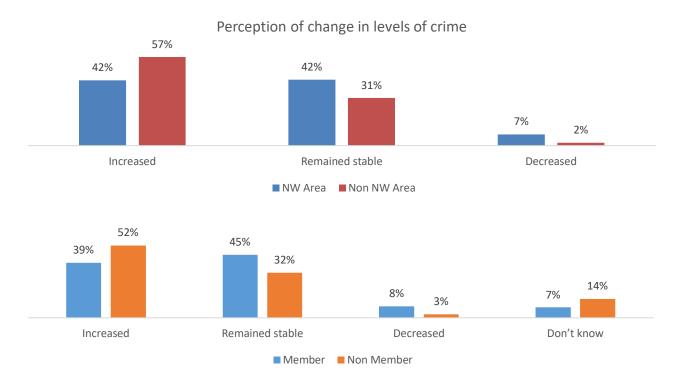
- 3.1 52% of respondents from London live in a Neighbourhood Watch area, with 48% either not living in a NW area or not knowing whether they do or not.
- 3.2 Of the respondents who live in a Neighbourhood Watch area, 73% identified as members of Neighbourhood Watch.
- 3.3 37% of the total number of respondents from London identified as members of Neighbourhood Watch.

4. Perception of Crime and Safety

4.1 Those who live in a Neighbourhood Watch Area in London are more likely to be satisfied with their personal safety than those who don't (47% vs 30%), with members of Neighbourhood Watch in those areas even more likely to be satisfied with their personal safety (51%).

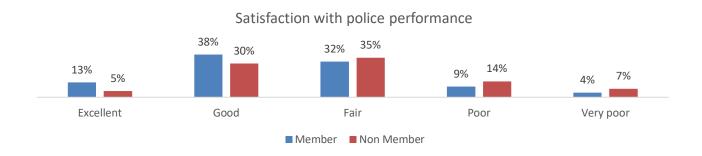


4.2 Those living in a Neighbourhood Watch area are less likely to say that crime has increased than those who don't (42% vs 57%), with Neighbourhood Watch members in those areas even less likely to think that crime has increased (39%), and significantly more likely to think crime has decreased or remained stable (53% vs 35%).



5. Policing

- 5.1 42% of all respondents to the national survey think the police in their area do an excellent or good job.
- 5.2 The more respondents in London think crime has decreased the better they think of the police. 74% of those who think crime has decreased think the police in their area do an excellent or good job, compared to 26% of those who think crime has increased.
- 5.3 Neighbourhood Watch members in London are more likely than non-members to think the police in their area do an excellent or good job (51% vs 35%).



6. Neighbourhood Watch Activity

6.1 Information provision

The vast majority of Neighbourhood Watch members (89%), and over half of non-members (56%) living in Neighbourhood Watch areas in London receive regular information from Neighbourhood Watch. 70% of all respondents living in a Neighbourhood Watch area received details of local crime from Neighbourhood Watch once or more a month, 55% received fraud and cybercrime prevention advice once or more a month and 53% received advice on home security once or more a month.

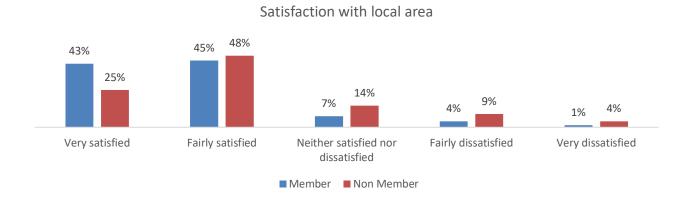
Both members and non-members are likely to act on crime prevention advice they receive from Neighbourhood Watch. 55% of Neighbourhood Watch members and 44% of non-members usually act on that advice, with 38% of members and 43% of non-members sometimes acting on it.

6.2 Other Activities

In addition to regularly sharing crime prevention advice, Neighbourhood Watch activities also focus on supporting vulnerable people in their area or improving the local environment. 18% of respondents said that their Neighbourhood Watch group had been actively supporting vulnerable people in the community and 14% that their local group had arranged or supported activity to look after or improve the local environment over the last 3 months. 16% of NW groups in London also arranged or conducted crime prevention talks and 15% arranged or ran community social events over the past 3 months.

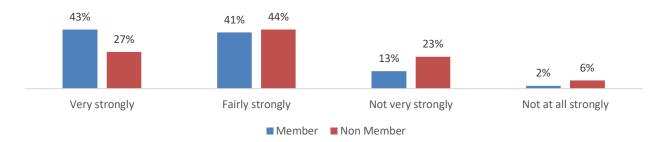
7. Community

7.1 Neighbourhood Watch members are more likely to be very satisfied or fairly satisfied with their local area than non-members. (88% vs 73%) In particular, they are much more likely to be very satisfied with their local area (43% NW members vs 25% non-members).



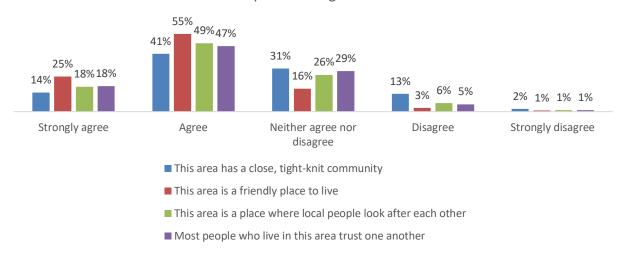
7.2 Neighbourhood Watch members are more likely to feel part of the neighbourhood than non-members. (84% vs 71%) In particular, they are much more likely to very strongly agree that they feel part of the neighbourhood (43% NW members vs 27% non-members).

Belonging to neighbourhood



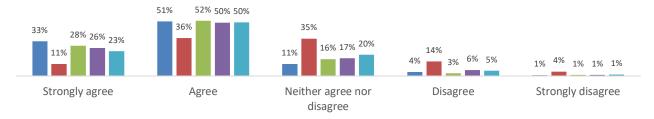
- 7.3 Neighbourhood Watch members and non-members are relatively as active and ready to help their neighbours with day to day issues such as keeping an eye on their house when they are on holiday, taking their bins out/put bins away, taking in deliveries/parcels, visiting or helping elderly or vulnerable neighbours with shopping and errands.
- 7.4 Neighbourhood Watch members are more likely than non-members to agree that they live in a friendly place (80% vs 65%), can trust people who live in the area (65% vs 45%), are part of a close knit community (55% vs 35%) and live in an area where people look after each other (67% vs 47%).

Perception of neighbourhood



7.5 Neighbourhood Watch members are more likely to perceive that people in their neighbourhood would pull together if anyone needed help or there were problems in the area. Neighbourhood Watch members are more likely than non-members to perceive that if they needed help there are people who would be there for them (84% vs 71%), that people would help the police and other agencies to resolve problems (47% vs 28%), call the police if someone is acting suspiciously (80% vs 63%), help if they sensed trouble (76% vs 61%) and intervene if anyone in their area is causing trouble (73% vs 55%).

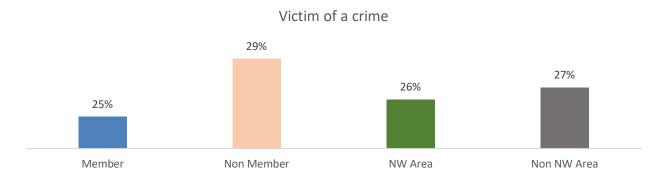
Perception of Community support



- If I needed help, there are people who would be there for me
- If anyone around here is causing trouble local people will support the police and local agencies to resolve the problem
- The people who live here can be relied upon to call the police if someone is acting suspiciously
- If I sensed trouble whilst in this area, I could get help from people who live here
- If anyone around here is causing trouble, local people round here will challenge their behaviour
- 7.6 Neighbourhood Watch members are consistently less likely to feel left out, isolated or lonely in their local area. 69% of Neighbourhood Watch members said they hardly ever or never lacked companionship vs 58% of non-members; 70% of members said they hardly ever or never felt left out vs 61% of non-members; 72% of members said they hardly ever or never felt isolated from others vs 63% of non-members and 74% of members said they hardly ever or never felt lonely vs 65% of non-members.

8. Experience of Crime

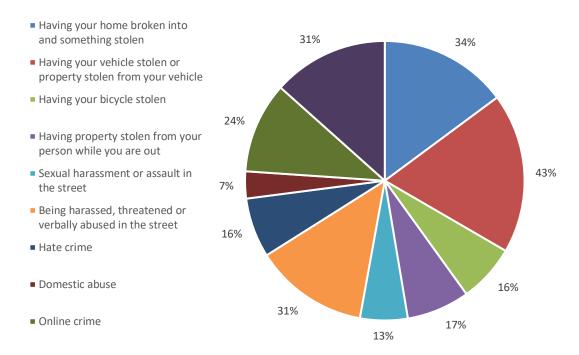
- 8.1 28% of all respondents from London had been a victim of a crime in the last 2 years.
- 8.2 26% of respondents living in a Neighbourhood Watch area had been a victim of crime in the past 2 years as opposed to 27% of those not living in a Neighbourhood Watch area.
- 8.3 25% of Neighbourhood Watch members had been a victim of crime in the past 2 years vs 29% of non-members.



8.4 43% of the respondents who had been a victim of crime in the past 2 years had their vehicle stolen or property stolen from their vehicle; 34% had suffered a burglary; 31% had suffered off line fraud or had been harassed, threatened or verbally abused in the street; 24% had been a victim of online fraud; 17% had something stolen from them outside; 16% had been

subject to hate crime or had a bicycle stolen; 13% had suffered a sexual assault in the street and 7% domestic abuse.

Crime experienced in past 2 years



8.5 Harassment is most likely to have happened most recently (in the past 3 months) or is still ongoing (38%) with 25% of cases of fraud or burglary, 22% vehicle crime and 21% theft from the person having also occurred within the past 3 months.

9. Crime and Community Concerns

- 9.1 Worries over the past week about all crime types surveyed (except harassment) generally reflected those that had occurred most recently 25% of respondents had worried about burglary or fraud, 22% vehicle crime, 25% online crime and fraud and 21% theft from the person. However, harassment had been a worry for just 13% of respondents over the past week.
- 9.2 Speeding, Anti-Social Behaviour and fly-tipping are the most common community concerns. 50% of respondents said they had been concerned about speeding, 38% had been concerned about Anti-Social Behaviour and 37% about fly-tipping in the previous week. Other significant concerns were drug use / dealing, with 36% of people having been concerned about this in the past week. 20% of respondents had worried about knife crime or serious violence in the past week.

10. Conclusion

- 10.1 This report provides a snapshot of the findings of the national Neighbourhood Watch survey for London that can be used as a benchmark against which Associations can focus and evaluate improvement activity over the coming 12months in line.
- 10.2 The survey will be repeated every 12 months to understand any changes in people's perceptions and experiences over time.