

07 October 2011

FOR ACTION - NHW CO-ORDINATORS AND POLICE COLLEAGUES

New Ordering Process for Neighbourhood Watch and Home Watch Window Stickers

The Neighbourhood and Home Watch Network (England & Wales) (NHWN) are pleased to announce a sponsorship arrangement with Towergate Insurance. This is an exciting example of partnership in action. Towergate Insurance will be printing, storing and distributing Neighbourhood Watch and Home Watch window stickers, free of charge.

The window stickers design has not been changed and is taken from the existing Home Office design for the yellow and black Neighbourhood Watch roundel and the Home Watch red triangle. On the reverse of the sticker there are details about Towergate for all of your insurance needs through the local offices and a national number for home insurance. The Neighbourhood Watch roundel is also available in Welsh.

Following the withdrawal of marketing budgets across all departments of the Home Office, Neighbourhood and Home Watch (NHW) stickers ceased to be produced by the Home Office.

Ordering Stickers

New Neighbourhood and Home Watch stickers will be available to pick up in person or order from **10th October 2011**. Stickers can be ordered from a number of Towergate offices across England (see map attached) and designated police/NHW offices across Wales, by email or telephone.

Please use the map and contact list to identify your nearest Towergate office. All offices highlighted will hold a stock of Neighbourhood Watch stickers with 6 offices holding both Neighbourhood Watch and Home Watch stickers. All four contacts in Wales will hold Welsh Neighbourhood Watch stickers as well as English versions.

Stickers will be limited to a maximum of 300 units per order, although larger quantities will be available where required but on request from the Neighbourhood and Home Watch Network.

Members and police colleagues are requested not to 'stockpile' window stickers as this will create pockets of stock around the country and will cause false stock reporting. This may affect future replenishment of stock for you and other members. Please only order stock which you will use within the next month and reorder only when you have reached minimum or no stock level.

The success of this new process is reliant on all members being sensible with stock and respect the cost of stickers which are very resource intense to secure and sustain in these times of austerity.

There has never been a verification process regarding the allocation of stock under the previous Home Office ownership. Any person requesting stickers has always been sent stickers. There has never been one suitable method of verifying members and scheme coordinators at a national level when deploying such processes. It is understood that in some areas verification of schemes is controlled and managed by the NHW Association or Police Force. However, at a national level there is no method or adequate resource at a national or county level (in all counties) to manage the stock fairly and efficiently for over hundreds of varying situations.

Please allow up to 10 working days to receive your order directly from Towergate.

Please do not call or contact the Neighbourhood and Home Watch Network enquiry line or office to order stickers (unless for a request for orders exceeding 300) as you will only be redirected to the contacts below.

Important Information

Have you registered on the www.ourwatch.org.uk website yet? The scheme postcode search is the most used tool on the new website and scheme search is the most common query from members of the public to the NHWN office.

Make sure that your scheme is registered and mapped on the website to help increase your scheme membership. By mapping your scheme on the website it also provides NHWN with more enhanced evidence to allocate any future materials and resources.

Who are Towergate Insurance and why are they involved in this process?

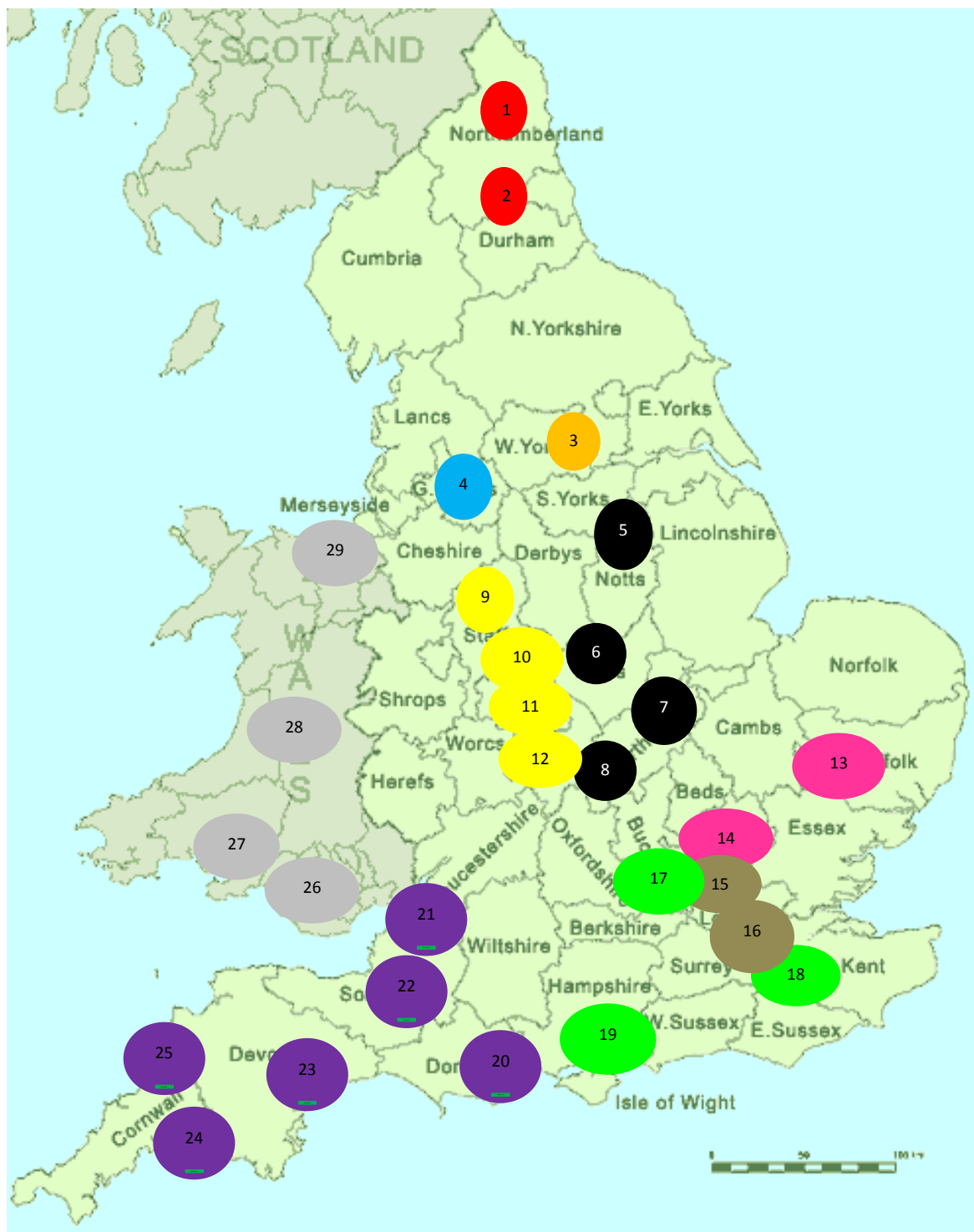
Since 1997, when Towergate entered the insurance market they have grown to become Europe's largest independently owned insurance intermediary turning over more than £2 billion of gross written premium across their companies.

Towergate have 4,000 committed staff based across 100 UK offices, which allows them to have real product knowledge along with a personal approach to service. Towergate has a range of over 200 general and specialist insurance products for personal, business and niche markets ranging from holiday homes to private helicopters.

Towergate value and respect the trusted brand of Neighbourhood and Home Watch and look forward to providing the support to NHW members with window stickers as well as being able to provide advice on insurance, financial services and mortgages.

NHW members have an allocated telephone number to call specifically for home insurance which is 0844 346 3253 or visit www.towergatehomeinsurance.co.uk or may also enquire with their local Towergate office contact if they wish to discuss their needs on a more local basis. A choice for our membership not often available from one organisation.

The dots represent the approximate position of the offices. There are no restrictions on requesting window stickers from any office or contact listed below as this process is applicable for all NHW members and police forces across England and Wales.



NEIGHBOURHOOD WATCH



Number	Area	Name	Telephone	Email	Address	Stickers
1	Newcastle	Judith Farrier	0844 346 3316	Judith.farrier@towergate.co.uk	2 Cathedral Square, Groat Market, NE1 1EH	NHW
2	Teeside	Leanne Roache	0844 346 3317	Leanne.roache@towergate.co.uk	Crutes House, Fudan Way, Teeside Business Park, Stockton on Tees, TS17 6EN	NHW
3	Leeds Central	Dean Parson	0844 346 3319	Dean.pearson@towergate.co.uk	Towergate House, 1 Canal Place, Leeds, LS12 2DU	NHW & HW
4	Manchester	Sue Ingram	0161 443 0724	Sue.ingram@towergate.co.uk	Towergate House, The Embankment, Heaton, Mersey, Stockport	NHW & HW
5	Nottingham	Craig Rhodes	0844 892 6282	Craig.rhodes@towergate.co.uk	Loxley House, Tottle Road, Riverside Office Park, Nottingham, NG2 1RR	NHW
6	Leicestershire, Hinckley	Linda McQuillin	01455 251199	linda.mcquillin@towergate.co.uk	39-41 Station Road, Hinckley, Leicestershire, LE10 1AP	NHW
7	Kettering	Melody Tipton	0844 346 3327	Melody.tipton@towergate.co.uk	Adams Tingle House, Kettering Parkway West, Kettering, NN15 6XW	NHW
8	Northampton	Andrew Dymock	0844 346 3326	andrew.dymock@towergate.co.uk	Woodlands House, The Avenue, Cliftonville, Northampton, NN1 5SY	NHW
9	Stoke	Jenna Gray	0844 892 6280	Jenna.gray@towergate.co.uk	West Court, Campbell Road, Stoke on Trent, ST4 4FB	NHW
10	Sutton Coldfield	Jean Carter	0844 892 6285	Jean.carter@towergate.co.uk	2 Duke Street, Sutton Coldfield, B72 1RJ	NHW
11	Warwick	Debbie Ward	0844 892 6283	debbie.ward@towergate.co.uk	Pegssus Court, Olympus Avenue, Tachbrook Park, Warwick, CV34 6LW	NHW
12	Birmingham	Shannon Workman	0844 892 6281	Shannon.workman@tlrisksolutions.com	Lombard House, 145 Great Charles Street, Birmingham, B3 3LP	NHW
13	Bury St Edmunds	Judie Hawkins	0844 346 3328	Judie.hawkins@towergate.co.uk	Blenheim House, New Market Road, Bury St Edmunds, IP33 3SB	NHW & HW
14	Hemel Hempstead, Hertfordshire	Peter Tompkins	0844 346 3324	Peter.tompkins@towergate.co.uk	Unit 2, Groveland's Business Centre, Boundary Way, Hemel Hempstead, HP2 7TE	NHW
15	North London	Lisa Atwell	0844 346 3325	Lisa.atwell@towergate.co.uk	288 Chase Road, Southgate, London, N14 6HF	NHW & HW

Neighbourhood and Home Watch Network (England & Wales)
Company No. 7592594



NEIGHBOURHOOD WATCH



16	Romford	Louise Ashton	0844 346 3329	Louise.ashton@towergate.co.uk	Towergate House, St Edwards Court, London Road, Romford, RM7 9QD	NHW
17	Milton Keynes	Montrose Bill	0844 346 3321	Montrose.bill@towergate.co.uk	Chesterton House, 352 Avebury Boulevard, Milton Keynes, MK9 2JH	NHW
18	Sevenoaks, Kent	Sue O'Leary	0844 346 3347	Sue.O'leary2@towergate.co.uk	26-28 Pembroke Road, Sevenoaks, Kent, TN13 1XR	NHW & HW
19	Fareham	Rohan Westlake	0844 346 3342	Rohan.westlake@towergate.co.uk	Funtley Court, Funtley Hill, Fareham, Hampshire, PO16 7UY	NHW
20	Poole	Tricia Scott	0844 346 3345	Tricia.scott@towergate.co.uk	Towergate House, Upton Road, Poole, BH17 7AG	NHW & HW
21	Bristol	Jenny Wood	0844 346 3334	jenny.wood@towergate.co.uk	8 th Floor, Whitefriars, Lewins Mead, Bristol, BS1 2NT	NHW
22	Somerset	David Miller	0844 346 3332	david.miller@towergate.co.uk	Kempton House, Blackbrook Business Park, Blackbrook Park Avenue, Taunton, Somerset. TA1 2PX	NHW
23	Devon	Dixie Kendall-Dunn	0844 346 3333	dixie.kendall-dunn@towergate.co.uk	66 Queen Street, Newton Abbot, Devon, TQ12 2ER	NHW
24	Falmouth, Cornwall	Mandy Winnan	0844 346 3331	mandy.winnan@towergate.co.uk	Alexandra House, 63 Killigrew Street, Falmouth, Cornwall, TR11 3PE	NHW
25	Newquay, Cornwall	Helen Stork	0844 346 3330	Helen.stork@towergate.co.uk	Clifton House, 22 Henvor Road, Newquay, Cornwall TR7 3WB	NHW
26	Newport, Gwent	PS 290 Colin Thomas	01633 247912	Colin.Thomas@gwent.pnn.police.uk	81 Chepstow Road, Newport, NP19 8XD 81 Heol Cas-gwent, Casnewydd, NP19 8XD	NHW & Welsh
27	Bridgend, South Wales	Rhiannon Williams	01656 305964	Rhiannon.Williams@south-wales.pnn.police.uk	Crime Reduction Tactical Advisor, Justice & Partnerships, Room 15 Lyndsey Court, Police Headquarters, Bridgend / Penybont, CF31 3SU	NHW & Welsh
28	Dyfed Powys	Kelvin Briggs	01597 827317	kelvin.briggs@Dyfed-Powys.pnn.police.uk	Dyfed Powys Police Divisional HQ, Plas Y ffynon, Brecon LD3 7HP	NHW & Welsh
29	Flintshire, North Wales	Denise Edwards	01352 708118	denise.edwards@fnwa.org.uk / enquiries@fnwa.org.uk	Flintshire Neighbourhood Watch Association, Mold Police Station, King Street, Mold, Flintshire, CH7 1EF	NHW & Welsh



**NEIGHBOURHOOD
WATCH**



Produced by:

Neighbourhood and Home Watch Network (England & Wales)

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T: 0116 229 3118 E: enquiries@ourwatch.org.uk

Office opening hours Monday – Friday 9:00 until 17:00

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